DIAPHRAGM LIQUID PUMP
NF 60, NFB 60

Operating and Installation Instructions
Read and observe these operating and installation instructions!
An additional letter prefixing the NF model code is a country-specific designation and has no technical relevance.

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</table>
1. **About this document**

1.1. **Use of the operating and installation instructions**

The operating and installation instructions are part of the pump.

➔ Pass on the operating and installation instructions to the next owner.

**Project pumps**

Customer-specific project pumps (pump models which begin with "PL" or "PML") may differ from the operating and installation instructions.

➔ In the case of project pumps, take note of any additionally agreed specifications.

1.2. **Symbols and markings**

**Warning**

![Warning symbol]

This symbol indicates a potential danger.

It also indicates the possible consequences of failure to observe the warning. The signal word (i.e. "Warning") indicates the level of danger.

➔ This specifies measures for avoiding the danger and the consequences of failure to implement these measures.

**Danger levels**

<table>
<thead>
<tr>
<th>Signal word</th>
<th>Meaning</th>
<th>Consequences if not observed</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DANGER</strong></td>
<td>warns of immediate danger</td>
<td>Death or serious injuries and/or serious material damage are the consequence.</td>
</tr>
<tr>
<td><strong>WARNING</strong></td>
<td>warns of possible danger</td>
<td>Death or serious injuries and/or serious material damage are possible.</td>
</tr>
<tr>
<td><strong>CAUTION</strong></td>
<td>warns of a potentially dangerous situation</td>
<td>Minor injuries or material damage are possible.</td>
</tr>
</tbody>
</table>

Tab. 1

**Other information and symbols**

➔ This indicates an activity (step) that needs to be carried out.

1. This indicates the first step of an activity to be carried out. Any additional steps required are consecutively numbered.

ℹ️ This symbol refers to important information.
2. Use

2.1. Proper use

The pumps are intended for transferring and metering liquids.

Owner’s responsibility

Only install and operate the pumps under the operating parameters and conditions described in Chapter 4, Technical data.

The pumps may be operated only when fully assembled.

Before transferring or metering a medium, check that it can be transferred without risk in the specific application case.

Before using a medium, check the compatibility of the materials of the pump head, pump housing, diaphragm and valves with the medium.

The temperature of the medium must lie within the permissible temperature range (see Chapter 4).

The media should not contain particles as these can prevent the pump from working correctly. If this cannot be guaranteed, a filter $< 100 \mu m$ with a sufficiently large filter area must be used upstream of the pump.

Operating parameters and conditions

Requirements for transferred medium

.51* version – version with food grade approval

The .51 versions of our diaphragm liquid pump range have been certified by NSF according to the standard NSF/ANSI 169 and are therefore suitable for use with foodstuffs without any restrictions.

All materials used have been checked through a series of toxicological tests. In order to ensure that the food grade quality is maintained, NSF will carry out a yearly audit checking our certified products.

Only pumps marked with ".51" are NSF-certified and contain a defined material combination that also has a FDA certificate of conformity.

NSF: National Sanitary Foundation
FDA: Food and Drug Administration
ANSI: American National Standard Institute

* Pumps with other customer-specific certified material combinations are available on request.
➔ All certified diaphragm liquid pumps are clearly marked with ".51" in the type designation along with the NSF-logo on the type plate. If either or both of these markings are missing, the pump is not certified.

➔ Because the cleaning requirements of the diaphragm liquid pumps depend on the application, KNF is unable to guarantee cleaning options. The responsibility for cleaning the pump(s) therefore lies with the user. While the NSF/ANSI 169 standard regulates OEM products, it does not define cleaning methods for specific OEM products.

➔ All parts in contact with the medium can be replaced as spare parts without losing the certification. Component parts cannot be traded as certified parts. When replacing parts/assemblies only use original KNF parts.

2.2. Improper use
The pumps may not be operated in an explosive atmosphere. For special modifications outside the standard technical specifications, please contact a KNF pump specialist.
3. Safety

Note the safety precautions in Chapters 6. Installation and connection, and 7. Operation.

The pumps are built according to the generally recognized rules of technology and in accordance with the pertinent occupational safety and accident prevention regulations. Nevertheless, dangers can result during their use which lead to injuries to the user or others, or to damage to the pump or other property.

Only use the pumps in perfect working order and in accordance with their intended use. Always ensure adherence to the operating and installation instructions and work in a safety-conscious manner.

Personnel
Make sure that only trained and instructed personnel or specially trained personnel work on the pumps. This especially applies to assembly, connection and servicing work.

Make sure that all personnel have read and understood the operating and installation instructions, and in particular the "Safety" chapter.

Working in a safety-conscious manner
Always ensure adherence to all pertinent accident prevention and safety regulations when working on and operating the pump.

Handling dangerous media
Always observe the safety regulations when handling dangerous media.

Notes
Always ensure adherence to all information stickers on the pumps, such as flow direction arrows and type plates, and keep stickers in legible condition.

Environmental protection
All replacement parts should be properly stored and disposed of in accordance with the applicable environmental protection regulations. Ensure adherence to the pertinent national and international regulations. This especially applies to parts contaminated with toxic substances.

Disposal
Dispose of all packaging in an environmentally appropriate manner. The packaging materials are recyclable.

Ensure that the pump is disposed of in an environmentally appropriate manner at the end of its useful life. Use appropriate waste collection systems for the disposal of end-of-life equipment. Used pumps contain valuable recyclable materials.
The pumps are in accordance with the requirements of the guidelines 2011/65/EU (ROHS2).
The pumps conform to EU safety requirements and guidelines for Electromagnetic interference 2004/108/EC.
As defined in the Machinery Directive 2006/42/EC, pumps are partly completed machines and not ready-for-use, the overall equipment must be made to fully conform with the requirements of the Directive before being brought into service. Always ensure implementation and enforcement of the basic requirements of the Machinery Directive 2006/42/EC according to Appendix I (General Principles).
The following harmonised standards are met:

**NF 60 E**
- EN 55014-1

**NF 60 DC**
- EN 55014-1

**NF 60 DCB-B / DCB-4B**
- IEC/EN 61000-6-2
- IEC/EN 61000-6-3

**NFB 60 DCB-B / DCB-4B**
- IEC/EN 61000-6-2
- IEC/EN 61000-6-3

**Customer service and repairs**
All repairs to the pump(s) must be carried out by the relevant KNF Customer Service team.
Only use KNF original parts for all maintenance work.
4.  Technical data

Pump materials

The pump type **KP** / **KP.51** stands for:

<table>
<thead>
<tr>
<th>Assembly</th>
<th>Material(^1)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pump head *</td>
<td>PP</td>
</tr>
<tr>
<td>Valve plate</td>
<td>EPDM</td>
</tr>
<tr>
<td>Diaphragm</td>
<td>PTFE</td>
</tr>
<tr>
<td>Resonating diaphragm</td>
<td>PTFE</td>
</tr>
<tr>
<td>O-ring</td>
<td>EPDM</td>
</tr>
</tbody>
</table>

Tab. 2 \(^1\) according to DIN ISO 1629 and 1043.1

The pump type **KT** stands for:

<table>
<thead>
<tr>
<th>Assembly</th>
<th>Material(^1)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pump head *</td>
<td>PP</td>
</tr>
<tr>
<td>Valve plate</td>
<td>FFKM</td>
</tr>
<tr>
<td>Diaphragm</td>
<td>PTFE</td>
</tr>
<tr>
<td>Resonating diaphragm</td>
<td>PTFE</td>
</tr>
<tr>
<td>O-ring</td>
<td>PTFE</td>
</tr>
</tbody>
</table>

Tab. 3 \(^1\) according to DIN ISO 1629 and 1043.1

The pump type **TT** stands for:

<table>
<thead>
<tr>
<th>Assembly</th>
<th>Material(^1)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pump head *</td>
<td>PVDF</td>
</tr>
<tr>
<td>Valve plate</td>
<td>FFKM</td>
</tr>
<tr>
<td>Diaphragm</td>
<td>PTFE</td>
</tr>
<tr>
<td>Resonating diaphragm</td>
<td>PTFE</td>
</tr>
<tr>
<td>O-ring</td>
<td>PTFE</td>
</tr>
</tbody>
</table>

Tab. 4 \(^1\) according to DIN ISO 1629 and 1043.1

The pump type **FT** stands for:

<table>
<thead>
<tr>
<th>Assembly</th>
<th>Material(^1)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pump head *</td>
<td>PTFE</td>
</tr>
<tr>
<td>Valve plate</td>
<td>FFKM</td>
</tr>
<tr>
<td>Diaphragm</td>
<td>PTFE</td>
</tr>
<tr>
<td>Resonating diaphragm</td>
<td>PTFE</td>
</tr>
<tr>
<td>O-ring</td>
<td>PTFE</td>
</tr>
</tbody>
</table>

Tab. 5 \(^1\) according to DIN ISO 1629 and 1043.1

\(^*\) The pump head (Fig. 1) comprises a connecting plate and an intermediate plate.
### Hydraulic ratings

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flow rate NF 60 [l/min]</td>
<td>≥0.6</td>
</tr>
<tr>
<td>Permissible pressure NF 60, NFB 60 [bar g]</td>
<td>1</td>
</tr>
<tr>
<td>Suction head [mWG] NF 60, NFB 60 [bar g]</td>
<td>3</td>
</tr>
</tbody>
</table>

Tab. 6

1) Measured with water at 20℃ / at atmospheric pressure

2) Flow rates may vary from the values shown, depending on fluid viscosity, pump head material and the hoses / hose connectors used.

### Hydraulic connections

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hose connection ID [mm]</td>
<td>4</td>
</tr>
</tbody>
</table>

Tab. 7

### Specifications NF 60 E

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Motor voltage</td>
<td>230 V / 50 Hz</td>
</tr>
<tr>
<td>Power consumption [W]</td>
<td>26</td>
</tr>
<tr>
<td>Max. current at max. load [A]</td>
<td>0.21</td>
</tr>
<tr>
<td>Protection class [-]</td>
<td>IP 00</td>
</tr>
<tr>
<td>Weight1) [g]</td>
<td>580</td>
</tr>
</tbody>
</table>

Tab. 8

### Specifications NF 60 DCB-B / DCB-4B

<table>
<thead>
<tr>
<th>Motor variant</th>
<th>DCB-B</th>
<th>DCB-4B</th>
<th>DCB-4B</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supply voltage [V]</td>
<td>12</td>
<td>24</td>
<td>10..26.4</td>
</tr>
<tr>
<td>Power consumption [W]</td>
<td>7.7</td>
<td>7.9</td>
<td>9</td>
</tr>
<tr>
<td>Max. current at max. load [A]</td>
<td>0.64</td>
<td>0.33</td>
<td>0.74..0.32</td>
</tr>
<tr>
<td>Protection class [-]</td>
<td>IP 30</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Weight1) [g]</td>
<td></td>
<td>220</td>
<td></td>
</tr>
</tbody>
</table>

Tab. 9

### Specifications NF 60 DC

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Motor voltage</td>
<td>12 V</td>
</tr>
<tr>
<td>Power consumption [W]</td>
<td>8.3</td>
</tr>
<tr>
<td>Max. current at max. load [A]</td>
<td>0.69</td>
</tr>
<tr>
<td>Protection class [-]</td>
<td>IP 00</td>
</tr>
<tr>
<td>Weight1) [g]</td>
<td>190</td>
</tr>
</tbody>
</table>

Tab. 10
Specifications NFB 60 DCB-B / DCB-4B

<table>
<thead>
<tr>
<th>Parameter</th>
<th>DCB-B</th>
<th>DCB-4B</th>
<th>DCB-4B</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supply voltage [V]</td>
<td>12</td>
<td>24</td>
<td>10..26.4</td>
</tr>
<tr>
<td>Power consumption [W]</td>
<td>13.2</td>
<td>10.1</td>
<td>9.5</td>
</tr>
<tr>
<td>Max. current at max. load [A]</td>
<td>1.1</td>
<td>0.42</td>
<td>0.95-0.42</td>
</tr>
<tr>
<td>Protection class [-]</td>
<td>IP 30</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Weight(^1) [g]</td>
<td></td>
<td></td>
<td>270</td>
</tr>
</tbody>
</table>

\(^1\) The weight may differ slightly from the stated value, depending on the version.

Various parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permissible ambient temperature range [°C]</td>
<td>+5 to +40</td>
</tr>
<tr>
<td>Permissible media temperature [°C]</td>
<td>+5 to +80</td>
</tr>
<tr>
<td>Permissible kinematic viscosity of the media [cSt]</td>
<td>≤150</td>
</tr>
</tbody>
</table>

Tab. 11

Tab. 12
5. Assembly and function

Assembly

1 Outlet
2 Inlet
3 Connecting plate
4 Motor
5 Head plate
6 Intermediate plate

Fig. 1: Diaphragm liquid pump NF 60

1 Exhaust valve
2 Inlet valve
3 Working chamber
4 Diaphragm
5 Eccentric
6 Connecting rod
7 Pump drive

Fig. 2: Operating principle

Diaphragm liquid pumps are based on reciprocating displacement pump technology. An elastic diaphragm (4) is moved up and down by the eccentric (5) and the connecting rod (6). During the down stroke, the diaphragm sucks in the medium through the inlet valve (2). During the up stroke, it forces medium out of the pump head through the exhaust valve (1). The diaphragm hermetically seals off the working chamber (3) from the pump drive (7).
6. Installation and connection

Only install and operate the pumps under the operating parameters and conditions described in Chapter 4, Technical data. Observe the safety notes (see Chapter 3).

6.1. Installation

➔ Before installation, store the pump at the installation location to bring it up to ambient temperature.

Mounting dimensions ➔ Mounting dimensions (see Fig. 3 to 8)

![Fig. 3: Mounting dimensions NF 60 DC](image1)

![Fig. 4: Mounting dimensions NF 60 DCB-B](image2)
Diaphragm liquid pump NF 60, NFB 60

Installation and connection

Fig. 5: Mounting dimensions NF 60 DCB-4B

Fig. 6: Mounting dimensions NF 60 E

Fig. 7: Mounting dimensions NFB 60 DCB-B
Fig. 8: Mounting dimensions NFB 60 DCB-4B
For pumps with fan: mount the pump so that the fan of the motor can suck in sufficient cooling air.

Make sure that the installation location is dry and the pump is protected against rain, splashes, hose and drip water.

Protect the pump against dust.

Protect the pump against vibrations and jolts.

Generally speaking, the pump can be mounted in any orientation. The venting and accuracy of the pump is optimal if installed as shown in the illustration (Fig. 9).

KNF recommends mechanically decoupling the pump from the pipework system, e.g. by using flexible hoses or pipes. This prevents any oscillations of the pump being transferred to the system.

For pumps with alternating current motors:

**WARNING**

Danger of injury during operation

- Take protective measures against touching parts which are energised (live), such as electrical connections or windings.

- Take protective measures against touching moving parts (e.g. fan).

Danger of damaging the pump during operation

- Take protective measures to ensure that no foreign objects can get into the pump or penetrate the motor (see protection class).
6.2. Electrical connection
For pumps with alternating current motors:

Risk of electric shock, danger of death
➔ Pump should only be connected by a specialist.
➔ Only connect the pump when the power supply is turned off.

For pumps with direct current motors:
➔ Pump should only be connected by a specialist.
➔ Only connect the pump when the power supply is turned off.
➔ All electrical connection work must adhere to the pertinent guidelines, regulations and technical standards.

Connecting the pump
1. Make sure that the power supply data match the data on the motor type plate. The current consumption can be found on the type plate.
2. Connect the motor cables. Electrical data Chapter 4.
   Always check polarity of cables.
   For DC motors:
   red motor cable: +
   black motor cable: -
   In the case of brushless DC motors:
   incorrect polarity may damage the electronics!
   If using AC motors, the power supply must not deviate more than a maximum of +/- 10 % from the specifications on the type plate.
6.3. Hydraulic connection

Connected components ➔ Only connect components to the pump that are designed to handle the hydraulic data of the pump (see Chapter 4, Technical data).

Hoses ➔ Only use hoses that are suitable for the maximum operating pressure of the pump (see Chapter 4).

➔ Only use hoses that are chemically resistant to the liquids being pumped.

6.3.1. Connecting the pump

Arrows on the pump head indicate the flow direction.

1. Remove the protective caps from the connections.
2. Connect the inlet and outlet lines.

Keep the inlet line as short as possible in order to keep the priming process as brief as possible.

3. If the pump is used to build up pressure, make sure that all transition joints between hose and pump are secure in order to ensure that the hoses cannot come off.
4. Check that the hoses and transition joints are fitted correctly and securely.
5. Check that the system is leak-tight.
7. **Operation**

➔ The pumps should only be used under the operating parameters/conditions described in Chapter 4, Technical data.

➔ Ensure that the pumps are being used correctly (see Section 2.1).

➔ Improper use of the pumps must be prevented (see Section 2.2).

➔ Observe the safety notes (see Chapter 3).

➔ Pumps are components intended to be incorporated into another machine. The machine/equipment in which the pumps are installed must be made to fully comply with the pertinent regulations before being put into operation.

---

**CAUTION**

Risk of burning
The drive heats up.

➔ Avoid contact with the drive.

➔ Avoid contact with flammable materials.

---

Excessive pressures and its inherent dangers can be prevented by using a bypass system with a pressure relief valve between the pressure and suction side of the pump. Further information is available from your KNF adviser (Telephone number: see first page).

➔ If the pump stops running, reduce the pressure in the system until it is at normal atmospheric pressure.

For pumps with thermal switch or electronic overload protection:

---

**WARNING**

Risk of physical injury and damage to the pump due to automatic start
If the pump overheats and the thermal switch / electronics stops pump operation, the pumps will restart automatically as soon as they have had time to cool down.

➔ Take steps to ensure that this cannot produce a hazardous situation.

---

**Switching the pumps on and off**

The motor speed of the pumps, and thus the flow rate, is adjustable and can also be regulated to some extent.

For more details, see Chapter 4, Technical data.

**Duty cycle / impulse operation**

KNF pumps are designed for continuous operation.

Short start and stop cycles may adversely affect the service life of the brushed motors.
If the pump is operated with short cycles in your application, please contact a KNF pump specialist for further information (Telephone number: see first page).

**Turning the pump on**

➔ In order to guarantee that the pump can start every time it is advisable to reduce the back pressure to an acceptable level. This is also the case if there is a short power cut.

➔ For more specific information contact the KNF specialist (Telephone number: see first page).

**Turning the pump off**

➔ KNF recommends: If pumping aggressive liquids, the pump should be rinsed thoroughly prior to switch off (see Section 8.2.1), as this will help to lengthen the service life of the diaphragm.

➔ Ensure that the system is subject to normal atmospheric pressure (release the hydraulic pressure).

**Flow rate NF 60**

![Flow rate graph](image)

Fig. 11: Flow rate of pumps NF 60 DC, NF 60 DCB-B / DCB-4B and NFB 60 DCB-B / DCB-4B (per pump head)
Fig. 12: Flow rate of the pump NF 60 E
8. Servicing

8.1. Servicing schedule

<table>
<thead>
<tr>
<th>Component</th>
<th>Servicing interval</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pump</td>
<td>Regular inspection for external damage or leaks</td>
</tr>
<tr>
<td>Pump head</td>
<td>Clean if the flow rate decreases, the pump does not work or no vacuum is created (Section 8.2)</td>
</tr>
<tr>
<td>Diaphragm, valve plate and seals</td>
<td>Change as soon as pumping capacity decreases, preferably sooner</td>
</tr>
</tbody>
</table>

Tab. 13

8.2. Cleaning

**WARNING**

Health hazard due to dangerous substances in the pump!

Depending on the substance transferred, risk of caustic burns or poisoning.

➔ Wear protective clothing if necessary, e.g. protective gloves.

➔ Rinse the pump with a neutral liquid and pump empty.

8.2.1. Flushing the pump

➔ If pumping aggressive media, KNF recommends flushing the pump with air under atmospheric conditions for several minutes prior to switch off (if necessary for safety reasons: use an inert gas). This will extend the service life of the diaphragm.

8.2.2. Cleaning the pump

➔ Where possible, wipe the components with a soft dry cloth. Do not use cleaning solvents as these may corrode plastic parts.

➔ If there is compressed air available, blow off the separate parts.

Prior requirements:

- Pump must be switched off and mains plug removed from the socket.
- The pump must be free of any hazardous substances.
- Hoses must be disconnected from the pump head.
- We recommend replacing the diaphragm when the head parts are removed.

Tools

<table>
<thead>
<tr>
<th>Qty.</th>
<th>Tool</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Torxplus 10 IP screwdriver</td>
</tr>
</tbody>
</table>

Tab. 14
Dismantling the pump heads
1. Loosen the four head screws (1) and remove the entire head.

Removing the valve plate
2. Remove the connecting plate (5) from the intermediate plate (7).
3. Take the valve plate (6) out of the intermediate plate (7).
4. Remove the resonating diaphragm (3) and O-ring (4) from the connecting plate (5).
5. Carefully grip the diaphragm (8) and remove by turning anti-clockwise. Remove the support (9) and the washer (10), making sure that no washers (10) fall into the pump housing.
We recommend replacing the diaphragm (8).

Clean the parts
6. Clean the resonating diaphragm (3), O-ring (4), connecting plate (5), valve plate (6), intermediate plate (7), diaphragm (8), support (9) and washer (10) with a cloth and then blow off with compressed air.

Mounting the diaphragm
7. Place the washer (10), and the support (9) on the diaphragm thread of the diaphragm (8), making sure that no washers (10) fall into the pumping house.
8. Screw the diaphragm (8) back in and secure tightly.
9. By lightly pressing on the diaphragm push the ridge on the underside of the diaphragm into the groove of the housing.

Mounting the valve plates
10. Insert the “dust free” valve plates (6) in the intermediate plate (7), making sure they are in the correct position.

Mounting the pump head
1. Place the O-ring (4), and the resonating diaphragm (3) on the connecting plate (5) and cover with the head plate (2).
2. The head plate (2) must be positioned so that the flow direction arrows coincide with the connections on the connecting plate (5).
3. Push the four head screws (1) into the through holes on the pump head.
4. Place the pump head onto the pump housing and alternately tighten the four head screws (1).
5. Re-connect the hoses to the pump head.
8.3. Replacing parts

Same procedure as in Section 8.2, "Cleaning", however, instead of cleaning the resonating diaphragm (3), O-ring (4), connecting plate (5), valve plate (6), intermediate plate (7), diaphragm (8), support (9) and washer (10), replace them with new components.

9. Troubleshooting

For pumps with alternating current motors:

Risk of electric shock, danger of death
➔ Before working on the pump disconnect the pump from the power supply.

DANGER ➔ Ensure that the pump is de-energised.

<table>
<thead>
<tr>
<th>Pump does not work</th>
<th>Fault remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pump not connected to mains power supply.</td>
<td>➔ Connect pump to mains supply.</td>
</tr>
<tr>
<td>Power supply is not switched on.</td>
<td>➔ Switch on power supply.</td>
</tr>
<tr>
<td>Thermal switch or pump electronics have responded.</td>
<td>➔ Disconnect pump from mains power supply.</td>
</tr>
<tr>
<td>Connections or pipes are blocked.</td>
<td>➔ Check pipes and connections.</td>
</tr>
<tr>
<td>External valve is closed or filter is blocked.</td>
<td>➔ Check external valves and filters.</td>
</tr>
<tr>
<td>Diaphragm or valve plate or seals are worn out.</td>
<td>➔ Replace diaphragm, valve plate and seals (see Section 8.3).</td>
</tr>
</tbody>
</table>

Tab. 15

<table>
<thead>
<tr>
<th>Pump is not priming</th>
<th>Fault remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Suction side of pump not connected.</td>
<td>➔ Connect the suction side of the pump.</td>
</tr>
<tr>
<td>Liquid in the container is too low.</td>
<td>➔ Fill container.</td>
</tr>
<tr>
<td>Hose connections are not leak-tight.</td>
<td>➔ Secure transition joints between hose and connections with clamps or clamping elements.</td>
</tr>
<tr>
<td>System valve is closed or filter is blocked.</td>
<td>➔ Open the valve.</td>
</tr>
<tr>
<td>Pump head is filled with gas. The system is unable to handle the pressure on the pressure side.</td>
<td>➔ Reduce pressure on pressure side.</td>
</tr>
<tr>
<td>Particles in the pump.</td>
<td>➔ Clean the pump head (see Section 8.2).</td>
</tr>
<tr>
<td>The head parts are not media-resistant.</td>
<td>➔ Replace the pump head with a compatible version.</td>
</tr>
</tbody>
</table>
### Pump is not priming

<table>
<thead>
<tr>
<th>Cause</th>
<th>Fault remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Incorrect interchange of outlet and inlet line connections.</td>
<td>➔ Remove outlet and inlet lines and re-connect correctly.</td>
</tr>
</tbody>
</table>

*Tab. 16*

### Flow rate, suction head or pressure head is too low

The pump does not achieve the technical performance data stated on the data sheet.

<table>
<thead>
<tr>
<th>Cause</th>
<th>Fault remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Components in the system connected to the suction and pressure sides, such as hoses, valves or filters, are causing too much resistance.</td>
<td>➔ Modify installation, check the cross-section of components.</td>
</tr>
<tr>
<td>Hose connections are not tight enough.</td>
<td>➔ Secure transition joints between hose and hose connections with clamps or clamping elements.</td>
</tr>
<tr>
<td>Particles in the pump.</td>
<td>➔ Clean the pump head, install suction-side filter if required (see Section 8.2).</td>
</tr>
<tr>
<td>Viscosity of the liquid is too high.</td>
<td>➔ Contact KNF.</td>
</tr>
<tr>
<td>Incorrect interchange of outlet and inlet line connections.</td>
<td>➔ Remove outlet and inlet lines and re-connect correctly.</td>
</tr>
<tr>
<td>The head parts are not media-resistant.</td>
<td>➔ Replace the pump head with a compatible version.</td>
</tr>
</tbody>
</table>

*Tab. 17*

### Fault cannot be rectified

If you are unable to identify any of the above causes, please send the pump to KNF customer services (see address on last page).

1. Flush the pump to clear the pump head of any hazardous or aggressive fluids (see Section 8.2.1).
2. Dismantle the pump.
3. Clean the pump (see Section 8.2.2).
4. Send the pump, with completed decontamination statement (see Chapter 10), to KNF customer services stating the nature of the pumped medium.
10. Decontamination declaration

KNF shall only undertake to repair the pump on condition that the customer provides certification of the transferred media and the cleaning of the pump (decontamination declaration).

➔ In order to send a product back use the decontamination declaration, which either was delivered with the product or is available on www.knf.com (Downloads).

Please fill in the pump type, serial number, pumped media and all other required information. Send the signed form together with the product to your KNF representative.